

County: Duval
 Contact: Jennifer Spinelli
 E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Quarter: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1
 Created: 11/25/2024

Court/Case Type: Circuit Criminal

Performance Measure Standard: 9%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	Action Plan		
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve	
CGE CQ1-25	RPE 12/31/23										External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 29,040.84	\$ 55,114.14	\$ 76,901.84	\$ 104,079.37	\$ 119,990.50						
	A = Amount Assessed	\$ 3,010,677.43	\$ 2,993,904.43	\$ 2,990,054.43	\$ 2,988,304.43	\$ 2,987,454.43						
	CR = Collection Rate	0.96%	1.84%	2.57%	3.48%	4.02%						
CGE CQ2-25	RPE 03/31/24										External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 30,904.86	\$ 64,667.79	\$ 94,517.15	\$ 120,627.59	\$ 143,169.54						
	A = Amount Assessed	\$ 5,511,882.50	\$ 5,493,978.50	\$ 6,015,140.50	\$ 6,013,939.50	\$ 6,012,789.50						
	CR = Collection Rate	0.56%	1.18%	1.57%	2.01%	2.38%						
CGE CQ3-25	RPE 06/30/24										External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 27,870.66	\$ 63,170.37	\$ 89,593.11	\$ 117,270.61	\$ 141,493.66						
	A = Amount Assessed	\$ 6,955,063.11	\$ 7,355,743.11	\$ 7,352,589.61	\$ 7,351,339.61	\$ 7,350,239.61						
	CR = Collection Rate	0.40%	0.86%	1.22%	1.60%	1.93%						
CGE CQ4-25	RPE 09/30/24										External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 33,635.40	\$ 67,560.62	\$ 91,967.00	\$ 118,738.68	\$ 139,754.28						
	A = Amount Assessed	\$ 5,337,923.00	\$ 5,319,548.00	\$ 5,314,510.00	\$ 5,313,410.00	\$ 5,312,660.00						
	CR = Collection Rate	0.63%	1.27%	1.73%	2.23%	2.63%						
CGE CQ1-26	RPE 12/31/24										Additional Notes Related to Collection Issues	
	C = Cumulative Collections	\$ 32,665.99	\$ 59,295.48	\$ 80,514.70	\$ 102,346.14							
	A = Amount Assessed	\$ 4,510,543.37	\$ 4,492,943.37	\$ 4,489,993.37	\$ 4,541,490.37							
	CR = Collection Rate	0.72%	1.32%	1.79%	2.25%							
CGE CQ2-26	RPE 03/31/25										10/01/24 - 12/31/24	
	C = Cumulative Collections	\$ 26,997.57	\$ 51,794.22	\$ 68,765.95								
	A = Amount Assessed	\$ 3,047,024.24	\$ 3,024,098.24	\$ 3,021,301.24								
	CR = Collection Rate	0.89%	1.71%	2.28%								
CGE CQ3-26	RPE 06/30/25										01/01/25 - 03/31/25	
	C = Cumulative Collections	\$ 33,114.43	\$ 61,054.36									
	A = Amount Assessed	\$ 3,047,366.00	\$ 3,128,656.00									
	CR = Collection Rate	1.09%	1.95%									
CGE CQ4-26	RPE 09/30/25										04/01/25 - 06/30/25	
	C = Cumulative Collections	\$ 27,664.74										
	A = Amount Assessed	\$ 6,787,477.63										
	CR = Collection Rate	0.41%										
											07/01/25 - 09/30/25	
											The amount assessed increased due to the assessment of additional items after the reporting period.	

Business Rules

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
 - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to RED)
 - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.
- This report form worksheet should be completed and returned in this report form workbook to reports@flccoc.org (in Excel format) by the 20th of the month following the end of the quarter being reported.

County: Duval
 Contact: Jennifer Spinelli
 E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

NOTE: The drug trafficking Collection and Amount Assessed values are subsets of the entire dollars posted in the Circuit Criminal court division tab. This breakout is in response to the CCOC Executive Council direction to isolate criminal drug trafficking case collection rates and mirrors the efforts within the FCCC Collections and Assessment report.

Court/Case Type: Drug Trafficking

		10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	Adjusted Circuit Criminal Rate																						
CGE CQ1-25	RPE 12/31/23	<table border="1"> <tr><th>Qtr 1</th><th>Qtr 2</th><th>Qtr 3</th><th>Qtr 4</th><th>Qtr 5</th></tr> <tr><td>\$ 216.04</td><td>\$ 442.82</td><td>\$ 736.33</td><td>\$ 1,024.78</td><td>\$ 1,294.76</td></tr> <tr><td>\$ 1,791,160.00</td><td>\$ 1,791,360.00</td><td>\$ 1,790,760.00</td><td>\$ 1,790,710.00</td><td>\$ 1,790,660.00</td></tr> <tr><td>0.01%</td><td>0.02%</td><td>0.04%</td><td>0.06%</td><td>0.07%</td></tr> </table>					Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5	\$ 216.04	\$ 442.82	\$ 736.33	\$ 1,024.78	\$ 1,294.76	\$ 1,791,160.00	\$ 1,791,360.00	\$ 1,790,760.00	\$ 1,790,710.00	\$ 1,790,660.00	0.01%	0.02%	0.04%	0.06%	0.07%						This is the percent of collections for Circuit Criminal if Drug Trafficking Cases had not been included: Collection \$ 118,695.74 Assessment \$ 1,196,794.43 Adj. Circuit Criminal Rate 9.92%
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5																											
	\$ 216.04	\$ 442.82	\$ 736.33	\$ 1,024.78	\$ 1,294.76																											
	\$ 1,791,160.00	\$ 1,791,360.00	\$ 1,790,760.00	\$ 1,790,710.00	\$ 1,790,660.00																											
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CGE CQ2-25	RPE 03/31/24	<table border="1"> <tr><th>Qtr 1</th><th>Qtr 2</th><th>Qtr 3</th><th>Qtr 4</th><th>Qtr 5</th></tr> <tr><td>\$ 17.00</td><td>\$ 281.02</td><td>\$ 1,982.42</td><td>\$ 3,441.73</td><td>\$ 3,500.38</td></tr> <tr><td>\$ 4,141,716.00</td><td>\$ 4,142,484.00</td><td>\$ 4,666,366.00</td><td>\$ 4,666,016.00</td><td>\$ 4,665,916.00</td></tr> <tr><td>0.00%</td><td>0.01%</td><td>0.04%</td><td>0.07%</td><td>0.08%</td></tr> </table>					Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5	\$ 17.00	\$ 281.02	\$ 1,982.42	\$ 3,441.73	\$ 3,500.38	\$ 4,141,716.00	\$ 4,142,484.00	\$ 4,666,366.00	\$ 4,666,016.00	\$ 4,665,916.00	0.00%	0.01%	0.04%	0.07%	0.08%						Collection \$ 139,669.16 Assessment \$ 1,346,873.50 Adj. Circuit Criminal Rate 10.37%
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5																											
	\$ 17.00	\$ 281.02	\$ 1,982.42	\$ 3,441.73	\$ 3,500.38																											
	\$ 4,141,716.00	\$ 4,142,484.00	\$ 4,666,366.00	\$ 4,666,016.00	\$ 4,665,916.00																											
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CGE CQ3-25	RPE 06/30/24	<table border="1"> <tr><th>Qtr 1</th><th>Qtr 2</th><th>Qtr 3</th><th>Qtr 4</th><th>Qtr 5</th></tr> <tr><td>\$ 705.71</td><td>\$ 1,399.40</td><td>\$ 1,787.47</td><td>\$ 2,997.39</td><td>\$ 3,219.94</td></tr> <tr><td>\$ 5,519,396.00</td><td>\$ 5,939,546.00</td><td>\$ 5,939,246.00</td><td>\$ 5,939,146.00</td><td>\$ 5,938,896.00</td></tr> <tr><td>0.01%</td><td>0.02%</td><td>0.03%</td><td>0.05%</td><td>0.05%</td></tr> </table>					Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5	\$ 705.71	\$ 1,399.40	\$ 1,787.47	\$ 2,997.39	\$ 3,219.94	\$ 5,519,396.00	\$ 5,939,546.00	\$ 5,939,246.00	\$ 5,939,146.00	\$ 5,938,896.00	0.01%	0.02%	0.03%	0.05%	0.05%						Collection \$ 138,273.72 Assessment \$ 1,411,343.61 Adj. Circuit Criminal Rate 9.80%
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5																											
	\$ 705.71	\$ 1,399.40	\$ 1,787.47	\$ 2,997.39	\$ 3,219.94																											
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CGE CQ4-25	RPE 09/30/24	<table border="1"> <tr><th>Qtr 1</th><th>Qtr 2</th><th>Qtr 3</th><th>Qtr 4</th><th>Qtr 5</th></tr> <tr><td>\$ 115.00</td><td>\$ 140.00</td><td>\$ 140.00</td><td>\$ 189.24</td><td>\$ 288.91</td></tr> <tr><td>\$ 3,980,738.00</td><td>\$ 3,981,088.00</td><td>\$ 3,980,638.00</td><td>\$ 3,980,488.00</td><td>\$ 3,980,388.00</td></tr> <tr><td>0.00%</td><td>0.00%</td><td>0.00%</td><td>0.00%</td><td>0.01%</td></tr> </table>					Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5	\$ 115.00	\$ 140.00	\$ 140.00	\$ 189.24	\$ 288.91	\$ 3,980,738.00	\$ 3,981,088.00	\$ 3,980,638.00	\$ 3,980,488.00	\$ 3,980,388.00	0.00%	0.00%	0.00%	0.00%	0.01%						Collection \$ 139,465.37 Assessment \$ 1,332,272.00 Adj. Circuit Criminal Rate 10.47%
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5																											
	\$ 115.00	\$ 140.00	\$ 140.00	\$ 189.24	\$ 288.91																											
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CGE CQ1-26	RPE 12/31/24	<table border="1"> <tr><th>Qtr 1</th><th>Qtr 2</th><th>Qtr 3</th><th>Qtr 4</th></tr> <tr><td>\$ 202.00</td><td>\$ 1,346.92</td><td>\$ 2,578.72</td><td>\$ 4,612.24</td></tr> <tr><td>\$ 3,183,558.00</td><td>\$ 3,183,508.00</td><td>\$ 3,183,258.00</td><td>\$ 3,235,554.00</td></tr> <tr><td>0.01%</td><td>0.04%</td><td>0.08%</td><td>0.14%</td></tr> </table>					Qtr 1	Qtr 2	Qtr 3	Qtr 4	\$ 202.00	\$ 1,346.92	\$ 2,578.72	\$ 4,612.24	\$ 3,183,558.00	\$ 3,183,508.00	\$ 3,183,258.00	\$ 3,235,554.00	0.01%	0.04%	0.08%	0.14%										
	Qtr 1	Qtr 2	Qtr 3	Qtr 4																												
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CGE CQ2-26	RPE 03/31/25	<table border="1"> <tr><th>Qtr 1</th><th>Qtr 2</th><th>Qtr 3</th></tr> <tr><td>\$ 88.00</td><td>\$ 602.91</td><td>\$ 1,216.91</td></tr> <tr><td>\$ 1,921,577.00</td><td>\$ 1,919,082.00</td><td>\$ 1,918,830.00</td></tr> <tr><td>0.00%</td><td>0.03%</td><td>0.06%</td></tr> </table>					Qtr 1	Qtr 2	Qtr 3	\$ 88.00	\$ 602.91	\$ 1,216.91	\$ 1,921,577.00	\$ 1,919,082.00	\$ 1,918,830.00	0.00%	0.03%	0.06%														
	Qtr 1	Qtr 2	Qtr 3																													
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CGE CQ3-26	RPE 06/30/25	<table border="1"> <tr><th>Qtr 1</th><th>Qtr 2</th></tr> <tr><td>\$ 362.50</td><td>\$ 561.70</td></tr> <tr><td>\$ 1,983,548.00</td><td>\$ 2,088,798.00</td></tr> <tr><td>0.02%</td><td>0.03%</td></tr> </table>					Qtr 1	Qtr 2	\$ 362.50	\$ 561.70	\$ 1,983,548.00	\$ 2,088,798.00	0.02%	0.03%																		
	Qtr 1	Qtr 2																														
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CGE CQ4-26	RPE 09/30/25	<table border="1"> <tr><th>Qtr 1</th></tr> <tr><td>\$ 176.95</td></tr> <tr><td>\$ 4,288,228.00</td></tr> <tr><td>0.00%</td></tr> </table>					Qtr 1	\$ 176.95	\$ 4,288,228.00	0.00%																						
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Business Rules
Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.
Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

- NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.
- Action Plan:** No Corrective Action Plan reporting is needed as this is a subset of the Circuit Criminal performance measure.
 - Additional Notes Related to Collection Issues:** No additional information is needed as this is a subset of the Circuit Criminal performance measure. However, reported data should still be consistent with the Collection Report Business Rules as follows for the Cumulative Collection and Amount Assessed-Adjusted.
 - Cumulative Collection amount should **NOT Decrease** from the previous quarter in the same Control Group (font color for amount will change to RED)
 - The Amount Assessed - Adjusted should **NOT Increase** from the previous quarter in the same Control Group (font color for amount will change to RED)

Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2024 - 2025

County: Duval
Contact: Jennifer Spinelli
E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

County/Case Type: County Criminal

Performance Measure Standard: 40%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	Action Plan			
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5						Reason Code	Actions to Improve
CGE CQ1-25	RPE 12/31/23											External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 94,404.19	\$ 191,001.36	\$ 225,465.68	\$ 263,346.20	\$ 274,683.47							
	A = Amount Assessed	\$ 983,360.12	\$ 975,025.87	\$ 971,684.87	\$ 973,248.37	\$ 970,405.37							
	CR = Collection Rate	9.60%	19.59%	23.20%	27.06%	28.31%							
CGE CQ2-25	RPE 03/31/24											External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections			\$ 101,034.66	\$ 168,565.27	\$ 207,677.17	\$ 244,816.25	\$ 258,769.38					
	A = Amount Assessed			\$ 974,986.20	\$ 972,012.25	\$ 970,159.25	\$ 964,741.25	\$ 963,331.25					
	CR = Collection Rate			10.36%	17.34%	21.41%	25.38%	26.86%					
CGE CQ3-25	RPE 06/30/24											External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections			\$ 107,154.99	\$ 180,732.13	\$ 211,896.62	\$ 251,218.32	\$ 265,106.31					
	A = Amount Assessed			\$ 1,076,446.62	\$ 1,070,431.12	\$ 1,063,173.12	\$ 1,060,320.12	\$ 1,059,325.62					
	CR = Collection Rate			9.95%	16.88%	19.93%	23.69%	25.03%					
CGE CQ4-25	RPE 09/30/24											External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections			\$ 100,924.13	\$ 159,309.63	\$ 199,219.27	\$ 228,303.42	\$ 243,167.95					
	A = Amount Assessed			\$ 1,023,458.50	\$ 1,018,631.00	\$ 1,017,105.50	\$ 1,014,779.50	\$ 1,013,663.50					
	CR = Collection Rate			9.86%	15.64%	19.59%	22.50%	23.99%					
CGE CQ1-26	RPE 12/31/24											Additional Notes Related to Collection Issues	
	C = Cumulative Collections			\$ 95,606.09	\$ 174,506.87	\$ 208,018.92	\$ 244,117.26						
	A = Amount Assessed			\$ 982,441.37	\$ 981,585.87	\$ 979,817.87	\$ 978,479.87						
	CR = Collection Rate			9.73%	17.78%	21.23%	24.95%						
CGE CQ2-26	RPE 03/31/25											10/01/24 - 12/31/24	
	C = Cumulative Collections			\$ 88,150.71	\$ 163,885.60	\$ 195,460.15							
	A = Amount Assessed			\$ 965,460.51	\$ 963,843.51	\$ 963,323.51							
	CR = Collection Rate			9.13%	17.00%	20.29%							
CGE CQ3-26	RPE 06/30/25											01/01/25 - 03/31/25	
	C = Cumulative Collections			\$ 88,964.53	\$ 164,785.76								
	A = Amount Assessed			\$ 939,581.50	\$ 927,756.50								
	CR = Collection Rate			9.47%	17.76%								
CGE CQ4-26	RPE 09/30/25											04/01/25 - 06/30/25	
	C = Cumulative Collections			\$ 86,106.26									
	A = Amount Assessed			\$ 1,007,500.22									
	CR = Collection Rate			8.55%									

Business Rules

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Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
 - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to RED)
 - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
- This report form worksheet should be completed and returned in this report form workbook to reports@flccoc.org (in Excel format) by the 20th of the month following the end of the quarter being reported.

County: Duval
 Contact: Jennifer Spinelli
 E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1
 Created: 11/25/2024

Court/Case Type: Juvenile Delinquency

Performance Measure Standard: 9%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	Action Plan			
		Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5			
CGE CQ1-25	RPE 12/31/23												
	C = Cumulative Collections	\$ 49.14	\$ 150.38	\$ 200.38	\$ 200.38	\$ 250.38						External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed	\$ 49,250.50	\$ 48,000.50	\$ 47,550.50	\$ 47,200.50	\$ 47,200.50							
	CR = Collection Rate	0.10%	0.31%	0.42%	0.42%	0.53%							
CGE CQ2-25	RPE 03/31/24												
	C = Cumulative Collections	\$ 782.13		\$ 802.13		\$ 1,102.13		\$ 1,416.13		\$ 1,716.13		External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed	\$ 61,337.00		\$ 59,737.00		\$ 59,587.00		\$ 59,437.00		\$ 59,337.00			
	CR = Collection Rate	1.28%		1.34%		1.85%		2.38%		2.89%			
CGE CQ3-25	RPE 06/30/24												
	C = Cumulative Collections	\$ 80.00		\$ 180.00		\$ 1,030.00		\$ 1,580.00		\$ 1,930.00		External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed	\$ 73,305.00		\$ 72,555.00		\$ 72,405.00		\$ 72,255.00		\$ 72,050.00			
	CR = Collection Rate	0.11%		0.25%		1.42%		2.19%		2.68%			
CGE CQ4-25	RPE 09/30/24												
	C = Cumulative Collections	\$ 755.00		\$ 1,355.00		\$ 1,355.00		\$ 1,455.00		\$ 1,555.00		External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed	\$ 56,035.00		\$ 55,285.00		\$ 55,135.00		\$ 54,635.00		\$ 53,635.00			
	CR = Collection Rate	1.35%		2.45%		2.46%		2.66%		2.90%			
CGE CQ1-26	RPE 12/31/24												
	C = Cumulative Collections	\$ 120.00		\$ 320.00		\$ 420.00		\$ 1,020.00				Additional Notes Related to Collection Issues	
	A = Amount Assessed	\$ 53,630.00		\$ 53,380.00		\$ 52,830.00		\$ 51,180.00					
	CR = Collection Rate	0.22%		0.60%		0.80%		1.99%					
CGE CQ2-26	RPE 03/31/25												
	C = Cumulative Collections	\$ 150.50		\$ 500.50		\$ 500.50						10/01/24 - 12/31/24	
	A = Amount Assessed	\$ 46,700.50		\$ 45,150.50		\$ 44,250.50							
	CR = Collection Rate	0.32%		1.11%		1.13%							
CGE CQ3-26	RPE 06/30/25												
	C = Cumulative Collections	\$ 230.00		\$ 333.50								04/01/25 - 06/30/25	
	A = Amount Assessed	\$ 48,397.50		\$ 46,097.50									
	CR = Collection Rate	0.48%		0.72%									
CGE CQ4-26	RPE 09/30/25												
	C = Cumulative Collections	\$ 335.00										07/01/25 - 09/30/25	
	A = Amount Assessed	\$ 46,295.00											
	CR = Collection Rate	0.72%											

Business Rules

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

- NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.
- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
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 - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
 - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
 - This report form worksheet should be completed and returned in this report form workbook to reports@flccoc.org (in Excel format) by the 20th of the month following the end of the quarter being reported.

County: Duval
 Contact: Jennifer Spinelli
 E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1
 Created: 11/25/2024

Court/Case Type: Criminal Traffic

Performance Measure Standard: 50%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-25	RPE 12/31/23										
	C = Cumulative Collections	\$ 283,317.76	\$ 540,722.86	\$ 644,268.39	\$ 730,494.69	\$ 766,466.61					
	A = Amount Assessed	\$ 1,297,287.02	\$ 1,291,074.52	\$ 1,289,403.52	\$ 1,286,509.52	\$ 1,284,797.52					
	CR = Collection Rate	21.84%	41.88%	49.97%	56.78%	59.66%					
CGE CQ2-25	RPE 03/31/24										
	C = Cumulative Collections		\$ 343,754.82	\$ 576,427.34	\$ 698,341.71	\$ 799,234.24	\$ 860,821.57				
	A = Amount Assessed		\$ 1,393,383.96	\$ 1,391,815.46	\$ 1,391,314.46	\$ 1,389,130.21	\$ 1,387,965.21				
	CR = Collection Rate		24.67%	41.42%	50.19%	57.53%	62.02%				
CGE CQ3-25	RPE 06/30/24										
	C = Cumulative Collections			\$ 316,181.12	\$ 541,037.18	\$ 668,639.74	\$ 808,817.04	\$ 849,632.37			
	A = Amount Assessed			\$ 1,451,672.66	\$ 1,448,591.91	\$ 1,446,778.66	\$ 1,444,555.41	\$ 1,443,333.40			
	CR = Collection Rate			21.78%	37.35%	46.22%	55.99%	58.87%			
CGE CQ4-25	RPE 09/30/24										
	C = Cumulative Collections				\$ 340,149.70	\$ 578,012.90	\$ 740,862.13	\$ 824,212.47	\$ 867,362.41		
	A = Amount Assessed				\$ 1,421,284.10	\$ 1,417,036.35	\$ 1,413,793.85	\$ 1,413,304.35	\$ 1,413,575.35		
	CR = Collection Rate				23.93%	40.79%	52.40%	58.32%	61.36%		
CGE CQ1-26	RPE 12/31/24										
	C = Cumulative Collections					\$ 323,268.38	\$ 592,751.13	\$ 724,257.62	\$ 802,144.57		
	A = Amount Assessed					\$ 1,372,107.50	\$ 1,366,860.75	\$ 1,363,516.75	\$ 1,363,849.75		
	CR = Collection Rate					23.56%	43.37%	53.12%	58.81%		
CGE CQ2-26	RPE 03/31/25										
	C = Cumulative Collections						\$ 327,849.11	\$ 575,709.01	\$ 689,095.31		10/01/24 - 12/31/24
	A = Amount Assessed						\$ 1,405,250.75	\$ 1,400,801.35	\$ 1,397,765.35		
	CR = Collection Rate						23.33%	41.10%	49.30%		01/01/25 - 03/31/25
CGE CQ3-26	RPE 06/30/25										
	C = Cumulative Collections							\$ 314,495.29	\$ 496,630.40		
	A = Amount Assessed							\$ 1,781,152.36	\$ 1,274,128.11		
	CR = Collection Rate							17.66%	38.98%		04/01/25 - 06/30/25
CGE CQ4-26	RPE 09/30/25										
	C = Cumulative Collections								\$ 227,305.49		07/01/25 - 09/30/25
	A = Amount Assessed								\$ 1,196,350.54		Receipt/Fees were revised.
	CR = Collection Rate								19.00%		

Business Rules

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

NOTES:

- The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.
 - Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
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County: Duval
Contact: Jennifer Spinelli
E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1
Created: 11/25/2024

Court/Case Type: Circuit Civil

Performance Measure Standard: 95%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	Action Plan			
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5						Reason Code	Actions to Improve
CGE CQ1-25	RPE 12/31/23												
	C = Cumulative Collections	\$ 879,473.15	\$ 871,445.56	\$ 868,194.56	\$ 866,556.56	\$ 864,885.89							
	A = Amount Assessed	\$ 890,286.13	\$ 879,416.63	\$ 873,893.11	\$ 872,498.11	\$ 870,911.11							
	CR = Collection Rate	98.79%	99.09%	99.35%	99.32%	99.31%							
CGE CQ2-25	RPE 03/31/24												
	C = Cumulative Collections		\$ 1,135,363.23	\$ 1,126,605.87	\$ 1,122,040.87	\$ 1,118,057.32	\$ 1,116,498.87						
	A = Amount Assessed		\$ 1,140,884.06	\$ 1,131,660.56	\$ 1,126,302.56	\$ 1,122,811.56	\$ 1,120,764.56						
	CR = Collection Rate		99.52%	99.55%	99.62%	99.58%	99.62%						
CGE CQ3-25	RPE 06/30/24												
	C = Cumulative Collections			\$ 1,322,491.44	\$ 1,313,796.24	\$ 1,310,457.24	\$ 1,303,415.97	\$ 1,302,734.97					
	A = Amount Assessed			\$ 1,332,583.22	\$ 1,320,565.68	\$ 1,317,469.68	\$ 1,310,179.68	\$ 1,309,576.68					
	CR = Collection Rate			99.24%	99.49%	99.47%	99.48%	99.48%					
CGE CQ4-25	RPE 09/30/24												
	C = Cumulative Collections				\$ 1,147,349.81	\$ 1,138,011.96	\$ 1,133,028.44	\$ 1,130,730.05	\$ 1,125,641.05				
	A = Amount Assessed				\$ 1,150,392.08	\$ 1,142,935.46	\$ 1,138,491.46	\$ 1,134,510.46	\$ 1,129,745.46				
	CR = Collection Rate				99.74%	99.57%	99.52%	99.67%	99.64%				
CGE CQ1-26	RPE 12/31/24												
	C = Cumulative Collections					\$ 930,853.97	\$ 929,864.79	\$ 926,989.81	\$ 925,738.79				
	A = Amount Assessed					\$ 938,396.87	\$ 935,564.87	\$ 931,621.87	\$ 930,783.87				
	CR = Collection Rate					99.20%	99.39%	99.50%	99.46%				
CGE CQ2-26	RPE 03/31/25												
	C = Cumulative Collections						\$ 1,109,379.91	\$ 1,111,028.85	\$ 1,102,470.85				10/01/24 - 12/31/24
	A = Amount Assessed						\$ 1,122,379.91	\$ 1,117,000.91	\$ 1,108,528.91				The decrease in Cumulative Collections was due to fees that were collected when the case was created and refunded .
	CR = Collection Rate						98.84%	99.47%	99.45%				01/01/25 - 03/31/25
CGE CQ3-26	RPE 06/30/25												
	C = Cumulative Collections							\$ 1,313,083.67	\$ 1,309,033.55				
	A = Amount Assessed							\$ 1,322,231.09	\$ 1,315,711.09				
	CR = Collection Rate							99.31%	99.49%				04/01/25 - 06/30/25
CGE CQ4-26	RPE 09/30/25												
	C = Cumulative Collections												
	A = Amount Assessed												
	CR = Collection Rate												07/01/25 - 09/30/25

Business Rules

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Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2024 - 2025

County: Duval
Contact: Jennifer Spinelli
E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

County/Case Type: County Civil

Performance Measure Standard: 95%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-25	RPE 12/31/23										
	C = Cumulative Collections	\$ 2,279,371.28	\$ 2,276,950.80	\$ 2,275,853.80	\$ 2,274,073.17	\$ 2,332,882.22					
	A = Amount Assessed	\$ 2,282,877.25	\$ 2,278,448.87	\$ 2,277,312.87	\$ 2,275,856.24	\$ 2,340,299.49					
	CR = Collection Rate	99.85%	99.93%	99.94%	99.92%	99.68%					
CGE CQ2-25	RPE 03/31/24										
	C = Cumulative Collections		\$ 2,565,602.06	\$ 2,562,669.86	\$ 2,561,016.86	\$ 2,479,592.57	\$ 2,559,584.86				
	A = Amount Assessed		\$ 2,567,247.64	\$ 2,564,183.64	\$ 2,561,887.48	\$ 2,483,466.16	\$ 2,560,536.48				
	CR = Collection Rate		99.94%	99.94%	99.97%	99.84%	99.96%				
CGE CQ3-25	RPE 06/30/24										
	C = Cumulative Collections			\$ 2,825,213.20	\$ 2,822,252.51	\$ 2,616,205.68	\$ 2,816,873.51	\$ 2,816,019.51			
	A = Amount Assessed			\$ 2,829,160.24	\$ 2,824,293.90	\$ 2,619,199.18	\$ 2,818,555.21	\$ 2,817,469.21			
	CR = Collection Rate			99.86%	99.93%	99.89%	99.94%	99.95%			
CGE CQ4-25	RPE 09/30/24										
	C = Cumulative Collections			\$ 2,664,071.89	\$ 2,465,284.87	\$ 2,659,047.20	\$ 2,657,663.20	\$ 2,657,549.20			
	A = Amount Assessed			\$ 2,666,920.30	\$ 2,476,211.87	\$ 2,661,471.11	\$ 2,660,033.11	\$ 2,659,919.11			
	CR = Collection Rate			99.89%	99.56%	99.91%	99.91%	99.91%			
CGE CQ1-26	RPE 12/31/24										
	C = Cumulative Collections					\$ 2,279,371.28	\$ 2,607,018.74	\$ 2,605,794.70	\$ 2,604,901.70		
	A = Amount Assessed					\$ 2,282,877.25	\$ 2,609,720.60	\$ 2,608,190.60	\$ 2,607,270.60		
	CR = Collection Rate					99.85%	99.90%	99.91%	99.91%		
CGE CQ2-26	RPE 03/31/25										
	C = Cumulative Collections						\$ 2,810,149.49	\$ 2,807,389.24	\$ 2,805,677.24		
	A = Amount Assessed						\$ 2,813,821.87	\$ 2,808,754.74	\$ 2,807,507.74		
	CR = Collection Rate						99.87%	99.95%	99.93%		
CGE CQ3-26	RPE 06/30/25										
	C = Cumulative Collections						\$ 3,012,029.02	\$ 3,013,337.04			
	A = Amount Assessed						\$ 3,019,187.23	\$ 3,016,606.73			
	CR = Collection Rate						99.76%	99.89%			
CGE CQ4-26	RPE 09/30/25										
	C = Cumulative Collections								\$ 3,327,121.56		
	A = Amount Assessed								\$ 3,333,707.62		
	CR = Collection Rate								99.80%		

Additional Notes Related to Collection Issues

10/01/24 - 12/31/24
Amount Assessed changed due to the revision of fees. Cumulative Collections decreased because Judicial Sales Fees were refunded because foreclosure sales did not occur.

01/01/25 - 03/31/25
Amount Assessed changed due to the revision of fees.

04/01/25 - 06/30/25
Cumulative Collections decreased because Judicial Sales Fees were refunded because foreclosure sales did not occur.

07/01/25 - 09/30/25
Cumulative Collections decreased because Judicial Sales Fees were refunded because foreclosure sales did not occur.

Business Rules

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

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County: Duval
 Contact: Jennifer Spinelli
 E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1
 Created: 11/25/2024

Court/Case Type: Probate

Performance Measure Standard: 95%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-25	RPE 12/31/23										
	C = Cumulative Collections	\$ 277,241.53	\$ 277,122.53	\$ 277,122.53	\$ 277,122.53	\$ 277,122.53					
	A = Amount Assessed	\$ 280,314.53	\$ 279,326.53	\$ 278,926.53	\$ 278,926.53	\$ 278,926.53					
	CR = Collection Rate	98.90%	99.21%	99.35%	99.35%	99.35%					
CGE CQ2-25	RPE 03/31/24										
	C = Cumulative Collections		\$ 293,315.26	\$ 293,795.26	\$ 293,728.26	\$ 293,728.26	\$ 293,765.00				
	A = Amount Assessed		\$ 297,073.26	\$ 296,034.26	\$ 295,453.26	\$ 295,453.26	\$ 295,453.26				
	CR = Collection Rate		98.73%	99.24%	99.42%	99.42%	99.43%				
CGE CQ3-25	RPE 06/30/24										
	C = Cumulative Collections			\$ 312,762.27	\$ 313,114.27	\$ 312,883.27	\$ 312,883.27	\$ 312,191.27			
	A = Amount Assessed			\$ 316,975.27	\$ 315,924.27	\$ 315,523.27	\$ 315,523.27	\$ 314,831.27			
	CR = Collection Rate			98.67%	99.11%	99.16%	99.16%	99.16%			
CGE CQ4-25	RPE 09/30/24										
	C = Cumulative Collections			\$ 295,754.08	\$ 295,754.08	\$ 295,754.08	\$ 294,370.08	\$ 294,315.08			
	A = Amount Assessed			\$ 299,527.08	\$ 299,527.08	\$ 298,945.08	\$ 297,161.08	\$ 296,414.08			
	CR = Collection Rate			98.74%	98.74%	98.93%	99.06%	99.29%			
CGE CQ1-26	RPE 12/31/24										
	C = Cumulative Collections					\$ 270,994.96	\$ 270,120.96	\$ 270,120.96			
	A = Amount Assessed					\$ 273,552.96	\$ 272,047.96	\$ 271,701.96			
	CR = Collection Rate					99.06%	99.29%	99.42%			
CGE CQ2-26	RPE 03/31/25										
	C = Cumulative Collections						\$ 296,509.99	\$ 295,927.99	\$ 295,927.99		10/01/24 - 12/31/24 Receipt was revised.
	A = Amount Assessed						\$ 298,980.99	\$ 298,167.99	\$ 298,167.99		
	CR = Collection Rate						99.17%	99.25%	99.25%		01/01/25 - 03/31/25 Receipt was revised.
CGE CQ3-26	RPE 06/30/25										
	C = Cumulative Collections						\$ 298,215.68	\$ 298,720.68			
	A = Amount Assessed						\$ 300,252.68	\$ 299,506.68			04/01/25 - 06/30/25 Receipt was revised.
	CR = Collection Rate						99.32%	99.74%			
CGE CQ4-26	RPE 09/30/25										
	C = Cumulative Collections							\$ 315,465.06			07/01/25 - 09/30/25 Receipt was revised.
	A = Amount Assessed							\$ 320,088.06			
	CR = Collection Rate							98.56%			

Business Rules

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

- NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.
- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
 - Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
 - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
 - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
 - This report form worksheet should be completed and returned in this report form workbook to reports@flcocc.org (in Excel format) by the 20th of the month following the end of the quarter being reported.

Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2024 - 2025

County: Duval
Contact: Jennifer Spinelli
E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Family

Performance Measure Standard: 90%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-25	RPE 12/31/23										
	C = Cumulative Collections	\$ 445,627.50	\$ 446,445.50	\$ 445,749.50	\$ 445,749.50	\$ 445,749.50					
	A = Amount Assessed	\$ 459,212.50	\$ 457,514.50	\$ 457,209.50	\$ 456,607.50	\$ 456,306.50					
	CR = Collection Rate	97.04%	97.58%	97.49%	97.62%	97.69%					
CGE CQ2-25	RPE 03/31/24										
	C = Cumulative Collections		\$ 478,583.80	\$ 479,040.80	\$ 479,044.23	\$ 479,445.23	\$ 479,445.23				
	A = Amount Assessed		\$ 490,282.80	\$ 488,105.80	\$ 486,500.80	\$ 486,299.80	\$ 485,998.80				
	CR = Collection Rate		97.61%	98.14%	98.47%	98.59%	98.65%				
CGE CQ3-25	RPE 06/30/24										
	C = Cumulative Collections			\$ 504,306.01	\$ 503,253.99	\$ 503,253.99	\$ 503,253.99	\$ 503,212.01			
	A = Amount Assessed			\$ 520,821.01	\$ 517,804.01	\$ 515,697.01	\$ 515,697.01	\$ 514,818.01			
	CR = Collection Rate			96.83%	97.19%	97.59%	97.59%	97.75%			
CGE CQ4-25	RPE 09/30/24										
	C = Cumulative Collections				\$ 478,987.59	\$ 479,961.59	\$ 479,961.59	\$ 480,210.57	\$ 480,619.57		
	A = Amount Assessed				\$ 503,713.00	\$ 502,359.00	\$ 501,608.00	\$ 500,509.00	\$ 500,617.00		
	CR = Collection Rate				95.09%	95.54%	95.68%	95.94%	96.01%		
CGE CQ1-26	RPE 12/31/24										
	C = Cumulative Collections					\$ 433,036.00	\$ 433,036.00	\$ 432,635.00	\$ 432,635.00		
	A = Amount Assessed					\$ 442,100.00	\$ 441,799.00	\$ 440,955.00	\$ 440,955.00		
	CR = Collection Rate					97.95%	98.02%	98.11%	98.11%		
CGE CQ2-26	RPE 03/31/25										
	C = Cumulative Collections						\$ 493,995.73	\$ 493,576.73	\$ 493,217.73		10/01/24 - 12/31/24
	A = Amount Assessed						\$ 509,438.73	\$ 506,981.73	\$ 505,102.73		
	CR = Collection Rate						96.97%	97.36%	97.65%		01/01/25 - 03/31/25
CGE CQ3-26	RPE 06/30/25										
	C = Cumulative Collections							\$ 480,176.96	\$ 478,562.96		
	A = Amount Assessed							\$ 489,292.96	\$ 487,886.96		04/01/25 - 06/30/25
	CR = Collection Rate							98.14%	98.09%		Receipt/Fees were revised.
CGE CQ4-26	RPE 09/30/25										
	C = Cumulative Collections								\$ 502,965.36		07/01/25 - 09/30/25
	A = Amount Assessed								\$ 532,157.36		Receipt/Fees were revised.
	CR = Collection Rate								94.51%		

Business Rules

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

- NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.
- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
 - Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
 - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
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 - This report form worksheet should be completed and returned in this report form workbook to reports@flccc.org (in Excel format) by the 20th of the month following the end of the quarter being reported.

County: Duval
 Contact: Jennifer Spinelli
 E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1
 Created: 11/25/2024

Court/Case Type: Civil Traffic

Performance Measure Standard: 90%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-25	RPE 12/31/23										
	C = Cumulative Collections	\$ 1,723,537.34	\$ 2,726,525.63	\$ 2,906,835.58	\$ 2,976,051.10	\$ 3,018,315.88				External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed	\$ 3,255,121.23	\$ 3,377,568.56	\$ 3,383,801.72	\$ 3,387,299.39	\$ 3,387,017.19					
	CR = Collection Rate	52.95%	80.72%	85.90%	87.86%	89.11%					
RPE 03/31/24											
CGE CQ2-25	C = Cumulative Collections	\$ 2,131,303.93	\$ 3,394,192.46	\$ 3,579,647.63	\$ 3,660,855.82	\$ 3,736,008.61					
	A = Amount Assessed	\$ 4,032,697.45	\$ 4,128,419.84	\$ 4,138,339.87	\$ 4,136,756.47	\$ 4,136,435.77					
	CR = Collection Rate	52.85%	82.22%	86.50%	88.50%	90.32%					
	RPE 06/30/24										
CGE CQ3-25	C = Cumulative Collections	\$ 2,124,526.64	\$ 3,359,804.12	\$ 3,559,212.24	\$ 3,690,001.72	\$ 3,754,754.75				External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed	\$ 4,056,923.99	\$ 4,170,031.85	\$ 4,177,108.69	\$ 4,179,542.05	\$ 4,182,097.00					
	CR = Collection Rate	52.37%	80.57%	85.21%	88.29%	89.78%					
	RPE 09/30/24										
CGE CQ4-25	C = Cumulative Collections	\$ 2,012,821.14	\$ 3,148,508.34	\$ 3,415,798.07	\$ 3,502,727.99	\$ 3,553,131.53				External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed	\$ 3,804,534.63	\$ 3,933,401.28	\$ 3,952,685.94	\$ 3,958,552.54	\$ 3,959,294.74					
	CR = Collection Rate	52.91%	80.05%	86.42%	88.49%	89.74%					
	RPE 12/31/24										
CGE CQ1-26	C = Cumulative Collections	\$ 1,680,227.67	\$ 2,682,464.68	\$ 2,881,490.34	\$ 2,943,315.27						
	A = Amount Assessed	\$ 3,157,746.22	\$ 3,304,336.01	\$ 3,322,714.99	\$ 3,325,866.61						
	CR = Collection Rate	53.21%	81.18%	86.72%	88.50%						
	RPE 03/31/25										
CGE CQ2-26	C = Cumulative Collections	\$ 2,099,748.02	\$ 3,397,916.41	\$ 3,609,468.92						Additional Notes Related to Collection Issues	10/01/24 - 12/31/24 When a citation is added the fee is automatically added to the case. If a court date is set then the clerk clears the case fee detail buckets by setting the amount of zero. After the court event the clerk adds the fees back to 01/01/25 - 03/31/25
	A = Amount Assessed	\$ 3,891,385.24	\$ 4,099,929.69	\$ 4,121,265.49							
	CR = Collection Rate	53.96%	82.88%	87.58%							
	RPE 06/30/25										
CGE CQ3-26	C = Cumulative Collections	\$ 2,073,283.34	\$ 3,247,203.07							Additional Notes Related to Collection Issues	04/01/25 - 06/30/25 When a citation is added the fee is automatically added to the case. If a court date is set then the clerk clears the case fee detail buckets by setting the amount of zero. After the court event the clerk adds the fees back to 07/01/25 - 09/30/25
	A = Amount Assessed	\$ 3,829,099.50	\$ 3,975,654.75								
	CR = Collection Rate	54.15%	81.68%								
	RPE 09/30/25										
CGE CQ4-26	C = Cumulative Collections	\$ 2,160,913.01								Additional Notes Related to Collection Issues	07/01/25 - 09/30/25 When a citation is added the fee is automatically added to the case. If a court date is set then the clerk clears the case fee detail buckets by setting the amount of zero. After the court event the clerk adds the fees back to 07/01/25 - 09/30/25
	A = Amount Assessed	\$ 3,982,417.95									
	CR = Collection Rate	54.26%									

Business Rules

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